



# YDMP & YMCS Training for MS Audio Visual Devices

# Overview



**About  
YDMP&YMCS**



**Key Features**



**Difference And  
Roadmap**



**Account  
Application**



**About  
YDMP&YMCS**



**Key Features**



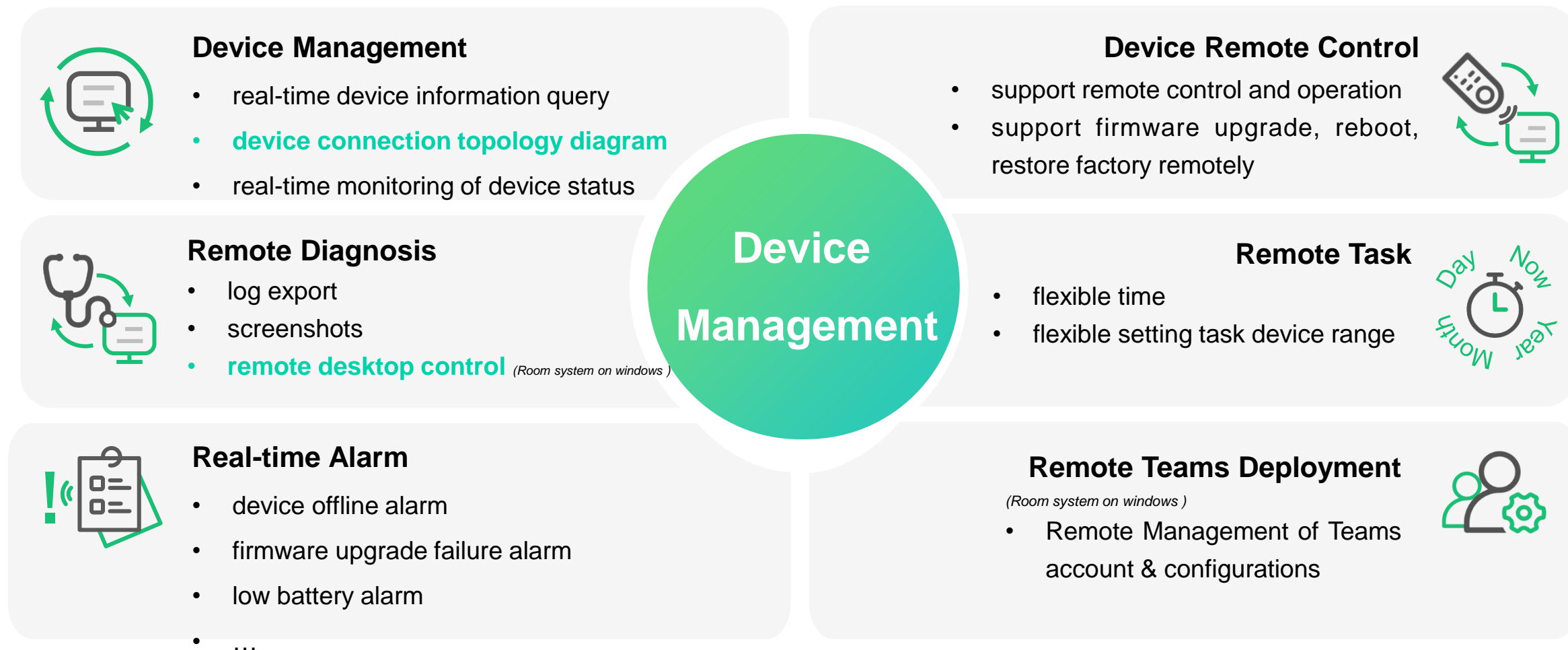
**Difference And  
Roadmap**



**Account  
Application**

# About Yealink YMCS & YDMP

Yealink's one-stop management platform integrates device deployment, configuration update, firmware upgrade, real-time monitoring, and troubleshooting into one, providing efficient management services for **Yealink Channel** and **Enterprise level customers**.



# YMCS VS YDMP

## YMCS

### VS

## YDMP

Cloud Service

Deployment

On-Premise

Multiple Roles : Yealink  
Distributor(Reseller),Enterprise

Administrator

Single Role:  
Enterprise administrator

Charge by Time & Quantity  
Enterprise accounts can get  
**1000 device license for free for 3 years!**

The Cost

License One-Off Charge with Quantity  
& Hardware Cost

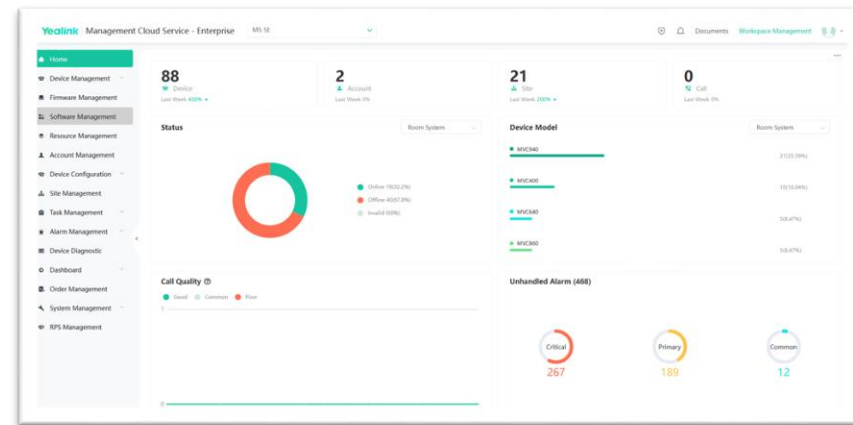
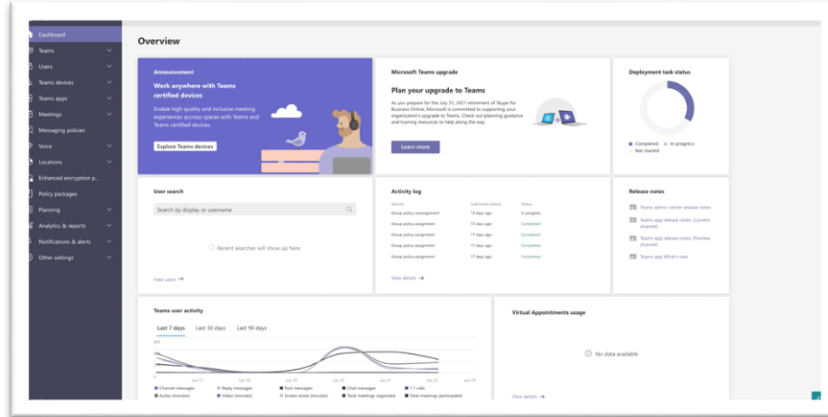
More Info

- OPEN Network Environment
- Multiple Level: Manage Separately
- Easy to Use with Account Login Only
- Provide RPS (Redirect Provisioning Server) service

- Deploy Locally, Without Concern with Data Security
- Database: Host Locally
- Ability for Server Operation & Maintenance

# YMCS vs. Teams Admin Center

Better together



Yealink is more professional in device management features, such as remote desktop, device alarms, firmware updates regularly, and Yealink will continue to further develop the platform. Now YMCS supports remote management of Teams account and some Teams configurations.

# Yealink Information Security

Guaranteeing customer information security is Yealink's commitment



ISO/IEC 27001:2013

**Certified Information Security  
Management System (ISMS)**  
Comprehensive information security  
controls



General Data Protection Regulation

**Test Approval by GDPR**  
Toughest privacy and security law in the world



System and Organization Controls 2

**Independent Audit Report on  
Security, Availability, Confidentiality and Privacy**  
Professional, Open & Transparent data security report



**Timed penetration test by leading labs**  
Ongoing Improvement of cyber security

Security Management System

Authoritative Approval

Third-party Security Test



**About  
YDMP&YMCS**



**Key Features**



**Difference And  
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**Account  
Application**



# MVC- Batch Deployment

← → ↺ 🏠

🔒 https://dm.yealink.com/manager/deviceManage/mvcManage

☆

📧 📄 ⌵

Yealink

Management Cloud Service - Enterprise

MS SE

⌵

🛡️ 🔔

Documents

Workspace Management

👤 ⌵

🏠 Home

📶 Device Management ⌵

Phone Device

USB Device

Room System

Workspace Device

📁 Firmware Management

🛠️ Software Management

📊 Resource Management

👤 Account Management

📶 Device Configuration ⌵

👤 Site Management

📅 Task Management ⌵

🚨 Alarm Management ⌵

🔧 Device Diagnostic

Room System

demo room

Search

More ⌵

0 selected

Delete

Site Settings

Update Configuration File

Update Firmware

Update Resource File

⌵ More

<input type="checkbox"/>	MAC ⌵	Model ⌵	Meeting Room ⌵	Public IP	Private IP	Countr...	State/P...	City	Connection Ver...	Status ⌵	Related Devi...	Accoun...	Site ⌵	Opera...
<input type="checkbox"/>	a4179126bc0a	MVC640	Demo Room 2-MVC6...		1.8	China	Fujian	Xiamen	2.0	Online	5(2 offline)	--	Demo ...	📄 📄
<input type="checkbox"/>	a4179126ea81	MVC400	Demo Room 2-MVC4...		1.7	China	Fujian	Xiamen	2.0	Online	7(4 offline)	--	Demo ...	📄 📄
<input type="checkbox"/>	a4179126f4e9	MVC860	Demo room 2-MVC860		9	China	Fujian	Xiamen	2.0	Online	9(5 offline)	--	Demo ...	📄 📄
<input type="checkbox"/>	a417912680c0	MVC640	demo room 1MVC64...		3	China	Fujian	Xiamen	2.0	Online	4(1 offline)	--	MS SE	📄 📄
<input type="checkbox"/>	a4179126a6c9	MVC940	demo room 1		0.7	China	Fujian	Xiamen	2.0	Online	21(9 offline)	--	MS SE	📄 📄
<input type="checkbox"/>	a4179126ae07	MVC860	MSdemo room 1-mv...		40.6	China	Fujian	Xiamen	2.0	Online	16(12 offline)	--	MS SE	📄 📄
<input type="checkbox"/>	a4179126eef3	MVC640	Demo Room 3		11	China	Fujian	Xiamen	2.0	Online	7(4 offline)	--	Demo ...	📄 📄
<input type="checkbox"/>	a4179126ef5c	MVC940	Demo Room 3		2.13	China	Fujian	Xiamen	2.0	Online	22(7 offline)	--	Demo ...	📄 📄
<input type="checkbox"/>	a4179126d031	MVC860	Demo room 3-MVC860		2	China	Fujian	Xiamen	2.0	Online	7(3 offline)	--	MS SE	📄 📄

# MVC– Device Connection Topology Diagram

← Associated Device Detail

	Meeting Room:	Demo Room 2-MVC400	IP:	[REDACTED]	Site:	Demo Room 2
	Device Model:	MVC400	MAC:	[REDACTED]	Operating System:	Windows 10 Enterprise (2009)

Delete

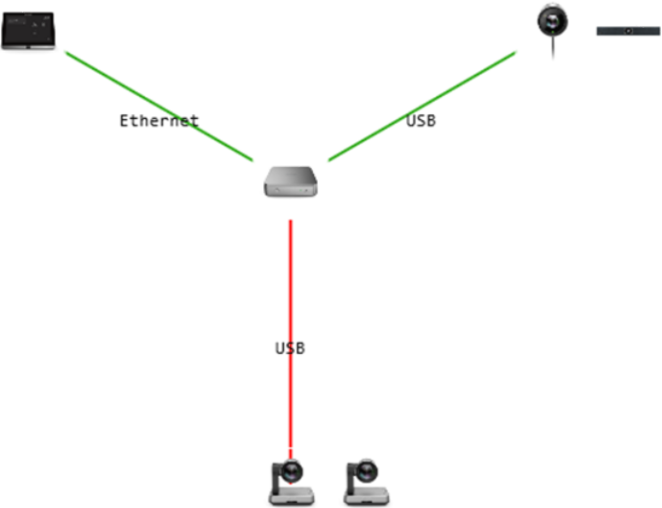
Reboot

Reset To Factory

Update Firmware

List

Topology



Online

Offline

Invalidation

Note: Drag the topology to move the view range

# MVC– Batch Upgrade

Support upgrading main device or accessories

The screenshot displays the Yealink Management Cloud Service - Enterprise interface. A modal dialog titled "Firmware Upgrade" is open, providing options for upgrading selected devices. The background interface includes a sidebar with navigation options like Home, Device Management, Room System, and Firmware Management. The main area shows a table of devices under the "Room System" tab, with one device selected. The dialog box contains the following information:

**Firmware Upgrade**

Note: After update, the current firmware will be overwritten

Please Select:

- ☒ UVC86 ☒ UVC50 ☒ UVC30 ☒ VCM34 ☒ UVC40 ☒ UVC84
- ☒ MSpeakerII ☒ Camera-Hub ☒ MTouchII ☒ VCM38 ☒ UVC80

Version source:

☒ Official Version ☐ Custom Version

\* Select Version:

UVC86:	<input type="text" value="Please select a version"/>
UVC50:	<input type="text" value="No available version"/>
UVC30:	<input type="text" value="105.421.0.15"/>
VCM34:	<input type="text" value="No available version"/>
UVC40:	<input type="text" value="128.410.0.10"/>

OK Cancel

The background interface shows a table of devices with columns for MAC, Public IP, Intranet IP, Meeting Room, and a search bar. The table lists several devices, with one selected (a4179114d759). The bottom of the interface shows pagination information: Total 51, 10/page, and a page number selector.

# MVC– Remote Diagnosis



Yealink Room Systems on Windows Remote Control Security White Paper.pdf

The remote control feature allows users to use YMCS to control or diagnose the Microsoft Video Conferencing (MVC) or Zoom Video Conferencing (ZVC) room systems connected to YMCS remotely.

Yealink

Management Cloud Service - Enterprise

MS SE

Documents

Workspace Management

Home

Device Management

Phone Device

USB Device

Room System

Workspace Device

Room System

+ Add device

Import

Export Device

refresh

MAC/Public IP/Intranet IP/Meeting Room

Search

More

0 selected

Delete

Site Settings

Update Configuration File

Update Firmware

Update Resource File

More

	MAC	Model	Meeting Ro...	Public IP	Private IP	Country...	State/Pr...	City	Connection Versi...	Status	Related Device	Account ...	Site	Opera...
<input type="checkbox"/>	a4179126bc0a	MVC640	Demo Roo...			China	Fujian	Xiamen		Online	5(2 offline)	--	Demo R...	<div>1</div>
<input type="checkbox"/>	a4179126ea81	MVC400	Demo Roo...	1		China	Fujian	Xiamen		Online	7(4 offline)	--	Demo R...	<div></div>

Device Diagnostic

Diagnostics Assistance

Meeting Room

demo room 1MVC640-1

IP

Device Model

MVC640

MAC

Diagnosis tool

Export System Log

Screen Capture

Remote Control

More

Reboot

Reset to factory

Update Firmware

Management Cloud Service

YeaLink

Management Cloud Service - Enterprise

MS SE

Home

Device Management

Phone Device

USB Device

Room System

Workspace Device

Firmware Management

Software Management

Resource Management

Account Management

Device Configuration

Site Management

Task Management

Alarm Management

Device Diagnostic

Dashboard

Order Management

System Management

RPS Management

Room System

MAC/Public IP/Intranet IP/Meeting Room

Search More

0 selected

Delete

Site Settings

Update Configuration File

Update Firmware

Update Resource File

More

	MAC	Model	Meeting Ro...	Public IP	Private IP	Country...	State/Pr...	City	Connection Versi...	Status	Related Device	Account ...	Site	Opera...
<input type="checkbox"/>	a4179126bc0a	MVC640	Demo Roo...	183.252.2.227	10.54.41.8	China	Fujian	Xiamen	2.24.50.0	Online	5(2 offline)	--	Demo R...	
<input type="checkbox"/>	a4179126ea81	MVC400	Demo Roo...	183.250.153.17	10.54.41.7	China	Fujian	Xiamen	2.24.50.0	Online	7(4 offline)	--	Demo R...	
<input type="checkbox"/>	a4179126f4e9	MVC860	Demo roo...	183.250.153.17	10.54.41.9	China	Fujian	Xiamen	2.30.50.0	Online	9(5 offline)	--	Demo R...	
<input type="checkbox"/>	a417912680c0	MVC640	demo room...	183.252.2.227	10.54.40.8	China	Fujian	Xiamen	2.24.50.0	Online	4(1 offline)	--	MS SE	
<input type="checkbox"/>	a4179126a6c9	MVC940	demo room 1	183.250.153.17	10.54.40.7	China	Fujian	Xiamen	2.24.50.0	Online	21(9 offline)	--	MS SE	
<input type="checkbox"/>	a4179126eef3	MVC640	Demo Roo...	183.250.153.17	10.54.42.11	China	Fujian	Xiamen	2.24.253.1	Online	7(4 offline)	--	Demo R...	
<input type="checkbox"/>	a4179126d031	MVC860	Demo roo...	183.252.2.227	10.54.42.12	China	Fujian	Xiamen	2.30.37.0	Online	7(3 offline)	--	MS SE	
<input type="checkbox"/>	a41791268088	MVC400	demo room...	183.252.2.227	10.54.40.9	China	Fujian	Xiamen	2.24.50.0	Online	3	--	MS SE	
<input type="checkbox"/>	a4179126e31b	MVC400	Demo Roo...	183.252.2.227	10.54.42.14	China	Fujian	Xiamen	2.24.50.0	Online	5(2 offline)	--	MS SE	
<input type="checkbox"/>	8c8caad71e75	MVC940	Demo roo...	183.251.103.22	10.50.2.97	China	Fujian	Xiamen	2.24.60.0	Online	0	--	MS SE	
<input type="checkbox"/>	88a4c2d8f7ca	MVC940	PC	183.251.103.22	10.50.226.26	China	Fujian	Xiamen	2.30.37.0	Offline	13(13 offline)	--	MS SE	

Total 60

20/page

< 1 2 3 >

Go to 1 Page

在此页面中查找

☒ 高亮全部(A) ☐ 区分大小写(C) ☐ 匹配变音符号(I) ☐ 匹配词句(W)

14:22

2022/12/6

# MVC- Alarm Management

Yealink Management Cloud Service - Enterprise

Alarm List

Status	Mac	Device Name	Model	Site	IP	Alarm Severity	Alarm Time	Alarm Type	Module	Operation
Active		RoomPanel	亿联网络			Primary	2022/12/01 19:27:58	Offline associated device bac...	Connectivity	
Active		VC	MeetingEye 8...	亿联网络	1C	Common	2022/12/01 15:36:40	RTP dead	Audio&Video	
Active		T56-Teams-T...	SIP-T56A	yyj	1E	Critical	2022/12/01 14:57:00	Offline	Connectivity	
Active	80	87610	T67LTE	亿联网络	1E	Critical	2022/12/01 01:00:00	Offline	Connectivity	
Active		VC								
Resolved	85	mp54								
Active		VC								
Active		VC								
Active		112323								
Active		112323								

- Real time alarm

Yealink Management Cloud Service - Enterprise

Alarm Statistics

Total Alarm: 304

Critical Alarm: 248

Active Alarm Ratio: 86.5%

Alarm Today: 5

Alarm Trend

Active Alarm

Alarm content	MAC	Device Name	Alarm Time	Rank	MAC	Critical Alarm
Offline associated devic...		--	2022/12/01 19:27:58	1	a41791235c51	50

- Alarm notification

Basic Alarm Receiver Alarm content (3) Devices (4)

Search Label

SIP Phone Teams Phone SFB Phone DECT Phone VCS MVC Workspace Device

Critical

Offline

Wireless mic low power

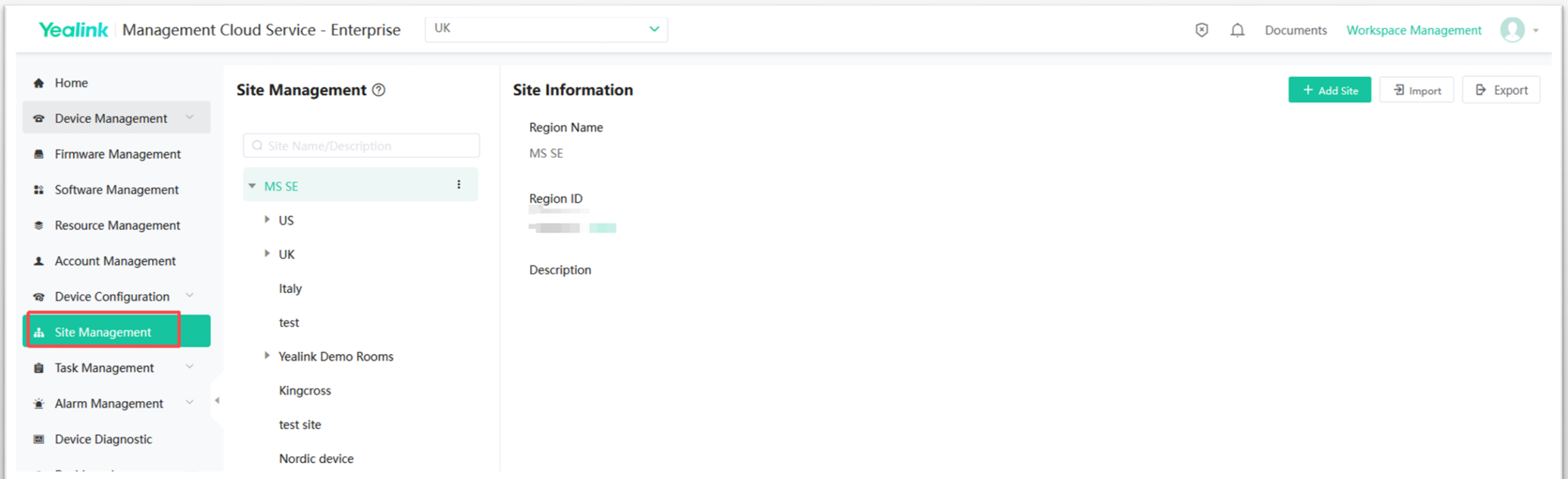
Wireless mic power off or disconnect

Primary

Offline associated device back online

# Site Management

- When companies are distributed in different locations, the platform supports site management
- Device terminals and task management all support to be managed by different sites
- Sites support multi-level configurations that can be applied to organizational structures





# LIVE DEMO



# Teams Phone– Firmware and Resource Management in Bulk

- Supports uploading device firmware and resources into the management platform.

Yealink

Management Cloud Service - Enterprise

MS SE

Documents

Workspace Management

Home

Device Management

Firmware Management

Software Management

Resource Management

Account Management

Device Configuration

Firmware Management

Firmware Name/Version/Description

Search

0 selected

Delete

<input type="checkbox"/>	Firmware Name	Version	Device Type	Supported Model	Site	Description	Add Time	Agent Status	Operation
<input type="checkbox"/>	UVC84	UVC84-Sigmastar-262....	Room System	UVC84	Demo Room 2	--	2022/10/12 18:48:14	--	<div></div>
<input type="checkbox"/>	CTP18-TEST	CTP18-factory-137.15....	Room System	CTP18	Demo Room 2	--	2022/10/12 15:44:19	--	<div></div>

Home

Device Management

Firmware Management

Software Management

Resource Management

Account Management

Resource Management

Resource Name/File Name/Description

Search

0 selected

Delete

<input type="checkbox"/>	Resource Name	Resource Type	Device Type	File Name	Description	Site	Agent Status	Operation
<input type="checkbox"/>	trusted license test	Trusted Certificates	Phone Device	1.cer	--	MS SE	--	<div></div>

# Teams Phone– Firmware and Resource Management in Bulk

- Supports batch specify firmware and resources to upgrade and update devices.

Push to update device resource file

MS SE

All

Q

MAC/Device Name

☒

MAC/Device ID

☒

Device Name

☒

Model

☒

MAC/Device ID

☒

Device Name

☒

Model

☐

805e

Demo Room 2

MeetingBar A20

☐

8

Demo room 3-A30

MeetingBar A30

☐

Demo room 3-A20

MeetingBar A20(Tea...

☐

Demo Room 1(A20-1)

MeetingBar A20(Tea...

Total 10 < 1 >

☐ Select all

Selected: 2

MAC/Device ID

Device Name

Model

Operation

Demo Room 2

MeetingBar A30

X

A30-Test

MeetingBar A30

X

→

Push to Update

Cancel

Please select the execution mode

Execution Mode

☐ At once

☒ Timing

\* Task Name

Please enter task name, maximum 128 characters

\* Repeat

One-time Task

\* Execution Time

🕒

2022-12-06 16:10:42

Time Zone

(UTC+08:00) Beijing, Chongqing, Hong Kong, Urumqi

# Teams Phone– Configuration Update and Firmware Upgrade

- Supports to select a specified device to push updated configuration or upgrading firmware
- Supports two push ways: real-time, scheduled time

The screenshot displays the 'Phone Device' management interface. On the left, a sidebar lists various management categories, with 'Phone Device' highlighted. The main area shows a table of devices with columns for MAC, Model, Device Name, Public IP, Private IP, Firmware Version, Status, Account Status, Site, and Operation. A modal window titled 'Device Configuration Update' is open in the foreground. This modal includes a note about configuration overwriting, a dropdown for 'Update Content' (set to 'Update CFG by model template'), and radio buttons for 'Execution Mode' (with 'At once' selected and 'Timing' highlighted by a red box). The modal also features 'OK' and 'Cancel' buttons at the bottom right.

**Phone Device**

Device/MAC/Account Info/IP Search More

1 selected Delete Site Settings Update Configuration File Update Firmware Update Resource File Autop Now Diagnosis More

MAC	Model	Device Name	Public IP	Private IP	Firmware Version...	Status	Account Status	Site	Operation
<input checked="" type="checkbox"/> 805ec0d07fff								test site	
<input type="checkbox"/> 805e0c195b80								MS SE	
<input type="checkbox"/> 805e0c1568ed								MS SE	
<input type="checkbox"/> 805ec0acb4b9								MS SE	
<input type="checkbox"/> 805e0c0662ac								Italy	
<input type="checkbox"/> 805e0c497565								Italy	

**Device Configuration Update**

Note: After update, the current configuration file will be overwritten

Update Content  
Update CFG by model template

Execution Mode  
☒ At once ☐ Timing

OK Cancel

# Teams Phone– Alarm Management

- Real-time Alarm notification;
- Set Alarm strategy: set up difference Alarm levels: general, major, and severe according to your needed.
- Full Alarm types include: poor call quality, registration failure, firmware upgrade failure, etc.

Alarm List

MAC

Search More Reset

Export

All

0 selected

Active

Resolved

Ignore

Delete

<input type="checkbox"/>	Status	Mac	Device Na...	Model	Site	IP	Alarm Sever...	Alarm Time	Alarm Type	Module	Operation
<input type="checkbox"/>	Active		MVC400_te...	CPW90	亿联网络		Critical	2022/12/04 02:33:09	Wireless mi...	Accessory	
<input type="checkbox"/>	Active		MVC400_te...	CPW90	亿联网络	33	Critical	2022/12/04 02:33:07	Wireless mi...	Accessory	
<input type="checkbox"/>	Active	114d...	MVC400_te...	CPW90	亿联网络		Critical	2022/12/02 20:34:04	Wireless mi...	Accessory	
<input type="checkbox"/>	Active	4d...	MVC400_te...	CPW90	亿联网络	3	Critical	2022/12/02 20:34:02	Wireless mi...	Accessory	
<input type="checkbox"/>	Active		MeetingEy...	亿联网络		1	Critical	2022/12/02 19:34:26	Register fail...	Protocol	

1

Basic

2

Alarm Receiver

3

Alarm content

4

Devices

\* Policy name

W90DM

\* Notice ways

☒ Alert bell ☐ E-mail

\* Notification frequency

☒ Real-time ☐ Daily ☐ Weekly

Enable alarm policy

☒

Next

Cancel

# Teams Phone– Remote Control

- Supports to select a specified device to implement **factory reset, restart, set user's DND status and cancel DND status**
- Supports to select any one or all accounts in the device to be set DND status
- Supports real-time, scheduled time settings

Home

Device Management

Phone Device

USB Device

Room System

Workspace Device

Firmware Management

Phone Device

+ Add device

+ RPS Management

Device/MAC/Account Info/IP

Search More

1 selected

Delete

Site Settings

Update Configuration File

Update Firmware

Update Resource File

Autop Now

Diagnosis

More

	MAC	Model	Device Name	Public IP	Private IP	Firmware Version...	Status	
<input checked="" type="checkbox"/>	805ec0d07fff	MP56(Teams)	TEST 1			122.15.0.91	Offline	DND
<input type="checkbox"/>	805e0c195b80	MP58(Teams)	--	1		122.15.0.84	Offline	

Cancel DND

Send Message

Reboot




Reset To Factory

# Teams Phone-Device Diagnostics


- Supports quick positioning of device issues through remote diagnostics
- Diagnostic includes: Packet capture, network detection, system log export, configuration file export, device CPU memory status, recording, screenshots


← Device Diagnostic


Diagnostic Assistance


	MAC		Private IP	
	Device Name	-	Firmware Version	122.15.0.84
	Model	MP58(Teams)	Log Level	6 >


Diagnosis tool


 One-click Export


 Packet Capture


 Network Detection


 Export System Log

 Export Config File


 CPU Memory Status


 Screen Capture


 7-Day Log


 Configuration backup

More

 Reboot

 Reset to factory

 Update Configuration

 Update Firmware

# Teams Phone–Task Management

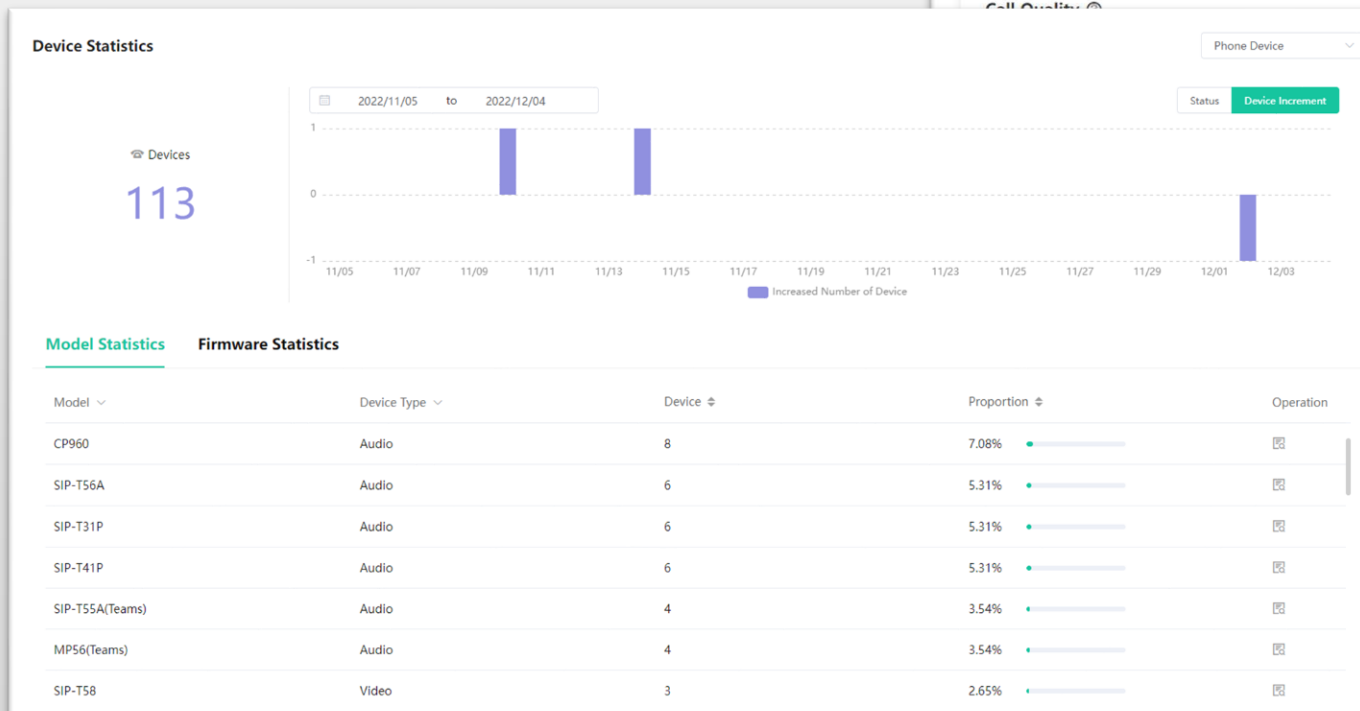
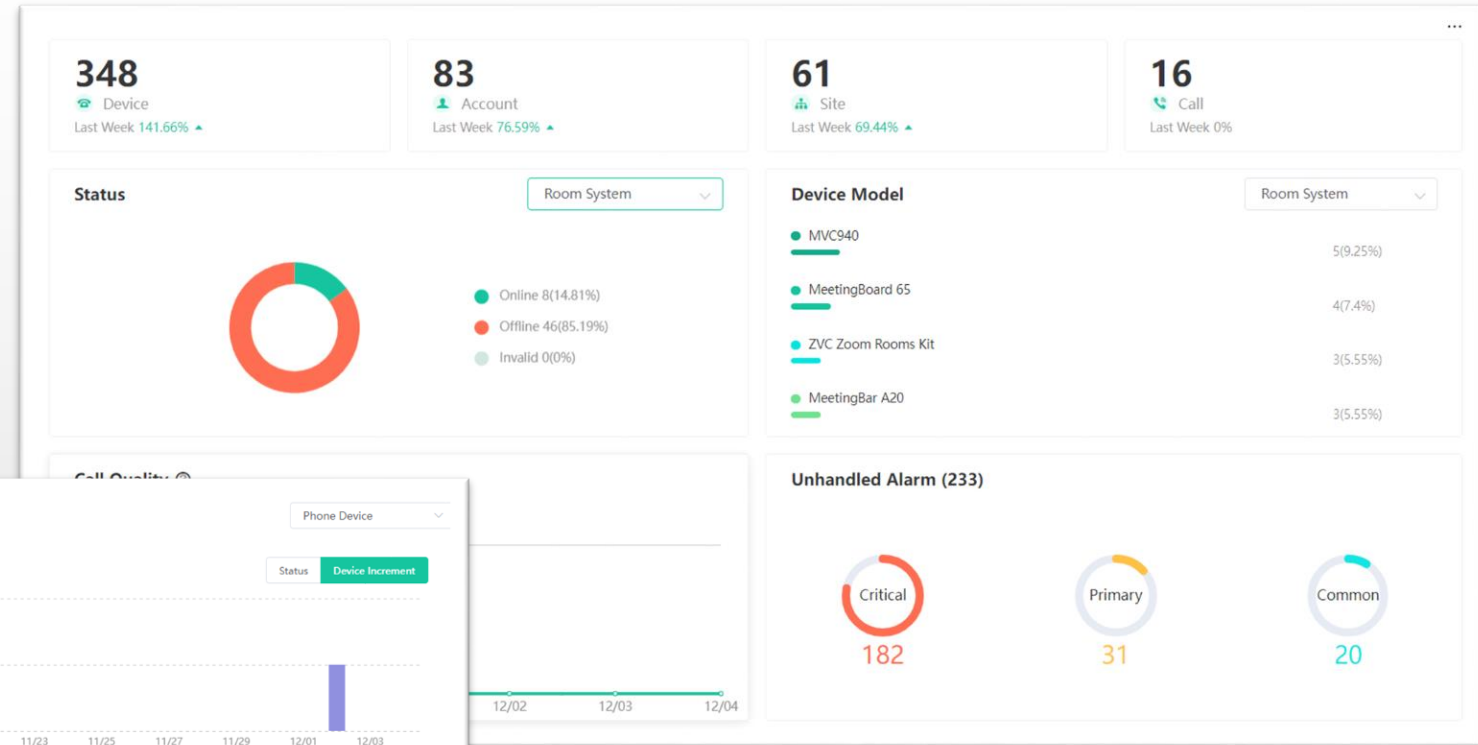
- Supports to set a scheduled task to facilitate the management in a specified time;
- Set scheduled tasks allows administrators to implement management tasks during off-hours;
- Supported scheduled tasks include various remote control events, such as update configuration, firmware upgrade, restore factory, reboot, etc. Also you can view the execution result of each task, and failed records.

Scheduled Task						<a href="#">+ Add Timer Task</a>
<input type="text" value="Task Name"/> <a href="#">Search</a> <a href="#">More</a> <a href="#">Reset</a>						
Task Name	Task	Repeat	Execution Time	Task status	Operation	
12312344	Reboot	Daily				
1231241231	Configuration backup	One-time Task				
qwe	Autop Now	One-time Task				
123124123	Autop Now	One-time Task				
T56	Update Configuration File	One-time Task				
966	Autop Now	Weekly				

Execution details						<a href="#">×</a>
Task: Reboot Execution Time: 2022/12/03 17:04:17(UTC--10:00)						
<div>All <a href="#">Search</a></div>						
Failed: 2 / Total 2						
<input type="checkbox"/>	MAC/Device ID	Device Name	Model	Status	Status	
<input type="checkbox"/>		Test3	UVC50	Offline	ⓘ Execute failed,Offline	
<input type="checkbox"/>		Test3	MTouchII	Offline	ⓘ Execute failed,Offline	

# Teams Phone– Dashboard

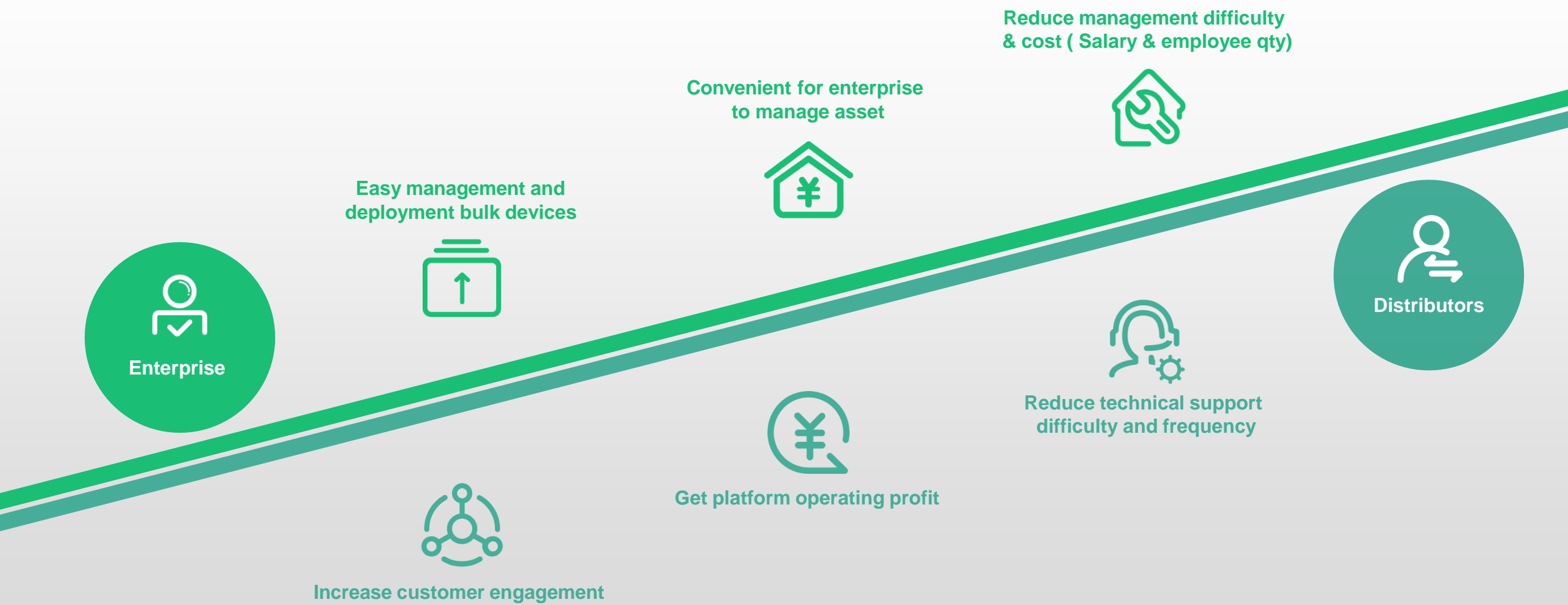
- Supports real-time statistics on total number of devices, and total number of accounts
- Supports real-time statistics of device status information, the number of device models, the number of alarms



- graphical statistical analysis of call quality (*Teams Phone Not supported*)
- We advise you use Teams Admin Center for Teams call quality analysis



# Benefits of Yealink YDMP&YMCS





**About  
YDMP&YMCS**



**Key Features**



**Difference And  
Roadmap**



**Account  
Application**

# Yealink vs. Crestron——Device Management Platform

	Yealink	Crestron XIO
Batch deployment	√	√
Device List	√	√
Device Topology	√	X
Online Status	√	√
Usage Status(Occupied/Awake)	X	√
Teams Account Settings	√	X
Upgrade Firmware/Reset/Reboot	√	√
Timer Task	√	√
Alarm	√	√
Logs export	√	√
Screen Capture	√	X
Remote Control	√ (Operation delay: <30ms)	√ (Operation delay: About 5s)
Statistics	√ (Mode & Verison)	√( Device Usage / Room efficiency)
Service Now	X	√

# Yealink vs. Poly——Device Management Platform

	Yealink	Poly
Batch deployment	√	√
Device List	√	√
Online Status	√	√ (Provisioned status Only )
Reset/Reboot/DND/ Send Message	√	✗
Graphical UI for Configurations	√	√
<b>Timer Task</b>	√ (At Once/Timing)	✗
Alarm	√	√
Logs export	√	√
<b>Screen Capture</b>	√	✗
Statistics	√	√
Sub-account	√	√
Multi-Tenant	√	√
Microsoft /Google Account SSO	✗ (Pending 2023 Q1- Azure AD)	√

# Roadmap 2023

We invite you to try our new YMCS platform in 2023 Q1! You will find more surprise on Room Device Management!

**2023  
H1**

## **New Solution for Room**

- Room Management  
Space-based location structure
- Room Status  
Monitor room health and availability

## **More for Teams Customer**

- SSO with Azure AD
- Cloud based on Azure

## **Security Certificate**

- SOC2 Type2 Certificate
- NetSPI Certificate

**2023  
H2**

## **New Functions**

- Manage Windows room device configuration in bulk
- Insight of room/device Usage
- Alarm Notice with Service Now
- Version upgrade reminder for room devices
- Calendar integration



**About  
YDMP&YMCS**



**Key Features**



**Difference And  
Roadmap**



**Account  
Application**

# How to Join Yealink YDMP or YMCS?

## YDMP

✓ Apply below info to your distributors, and Yealink will help created License accordingly

- The Enterprise name
- Email address (used for account login)
- The Country
- The quantity of devices
- The distributor name
- The applicant

## YMCS

✓ Apply below info to your distributors, then **distributors** will contact and created your enterprise account accordingly (Enterprise Account will automatically have **1000 device license for free for 3 years!**)

- The Enterprise name
- Email address (used for account login)
- The Country
- The quantity of devices
- The distributor name
- The applicant

✓ If you need to manage more than 1000 devices, you need to pay for extra license

# YEALINK CERTIFIED MICROSOFT SOLUTION TRAINER

## Benefits

- ✓ Official Yealink certification
- ✓ Free training resources
- ✓ Show yourself on Yealink Academy Trainer List

## Term & Conditions

1. Get Yealink Certified Trainer certificate before Dec 31st 2022
2. Organize a training AFTER get Yealink Certified Trainer certificate and send Training Record Form to [academy@yealink.com](mailto:academy@yealink.com) before Dec 31st 2022

## Gift Box includes:

- Certified Trainer Medal
- Insulated Coffee Cup
- Wireless Presentation Clicker
- Business Card Holder
- Notebook
- Gel Pen

[Apply Now](#)

Yealink Academy



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Knowledge Base

New Partners


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TRAINER LIST

All Country

All Language

All Category



Hangakore Hariwana


Company: Yealink Inc

Position: Corporate Trainer

Language: English

Country: China

Category: Microsoft Solution/headset Solution



Marcus Schneider Sc...


Company: Yealink Inc

Position: Corporate Trainer Corpor...

Language: English

Country: China

Category: Headset Solution



John Moran


Company: Yealink Inc

Position: Corporate Trainer

Language: English

Country: China

Category: Microsoft Solution



Marcus Schneider


Company: Yealink Inc

Position: Corporate Trainer

Language: English

Country: China

Category: Microsoft Solution



Lucille Lawson


Company: Yealink Inc

Position: Corporate Trainer

Language: English

Country: China

Category: Microsoft Solution/headset Solution



Carrie Flores


Company: Yealink Inc

Position: Corporate Trainer

Language: English

Country: China

Category: Microsoft Solution/headset Solution



Lily Bates


Company: Yealink Inc

Position: Corporate Trainer

Language: English

Country: China

Category: Headset Solution



Robert Newman

Company: Yealink Inc


Position: Corporate Trainer



Language: English

Country: China

Category: Headset Solution

JOIN YEALINK CERTIFIED  
TRAINER PROGRAM AND  
GET TRAINER GIFT BOX





Yealink



A high-angle, wide shot of a modern office space. The office is filled with cubicles, each equipped with a desk, a computer monitor, and ergonomic chairs. Several employees are visible: a woman in a light blue shirt and white skirt is walking through the cubicles; a man in a light blue shirt is sitting at a desk, working on a laptop; another man in a white shirt is standing and talking to a man sitting at a desk; and a woman in a white blouse is walking in the foreground. The office has large windows, modern lighting fixtures, and a clean, professional atmosphere.

# Q&A

 BRANDING 2022

**Yealink**





THANKS